



UPDATE 03/23/20

EFFECTIVE MARCH 24, 2020: In abundance of caution the credit union will implement a step-in step out process in conducting members transaction. The process is explained as you enter the vestibule. Please read the posters to understand the new process. The lobby will be closed but we will be using our night drop box to conduct business much the same way as a drive up. Please contact the credit union with any questions.

We thank you for cooperation and understanding as we all work through this difficult time.

To Our Membership,

The credit union continues to monitor the Coronavirus (CORVID-19) outbreak. We have taken precautions to ensure the wellbeing of our employees and our members.

We are actively monitoring the emergency and following the guidance from the Center for Disease Control (CDC).

To protect both employees and members we are cleaning our facility on a daily basis and wiping our surfaces on a routine basis during the business day.

We have instituted the 6-foot rule while conducting transaction for each member. This process is explained as you enter the credit union. We appreciate your cooperation in instituting the new procedure.

We recommend that you make use of our electronic services such as home banking, mobimoney and surcharge free ATMs. This would be a good time to consider a debit card if you do not have one now. You do not have to come to the office to apply simply call us at 860-446-4121 and request a card be ordered.

We are now looking at programs that will ease the burden as well as meet the needs of all members who have been financially impacted by the coronavirus.

The credit union has a Skip a Pay program that members routinely use. The credit union will offer any member whose employment status has been impacted in an adverse way such as job loss, furlough, and reduction of hours one free skip a pay on any loan that is eligible. Documentation of your employment status is the only requirement.

We will actively monitor the Coronavirus outbreak and evaluate any additional changes that may be needed in the future.

This is a difficult time for all, but the health and wellbeing of our employees and members will remain our highest priority.

Sincerely,

Cheryl Dunaj
CEO



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