



DEBIT CARD FRAUD UPDATE

To our membership

The credit union has been experiencing a significant amount of debit card fraud in recent weeks.

Investigations identify both Texas and Georgia as the origin of more than 95% of the attempted fraud.

To reduce the risk to both the membership and credit union we are placing a block on all transaction identified as card not- present in both these states. If you reside in either of these states, your card will be excluded from the block.

If you experience any difficulty with your card in either of these states, please contact the credit union.

Fraud has escalated in recent weeks with the Covid-19 out break and as always you are not responsible for any fraud attempted on your card.

We do regret any inconvenience this may cause. Once we have subdued the aggressive nature of the fraud, we will consider lifting the block.

We thank you for your understanding in this matter. Please contact the office with any questions you may have.

Respectfully

Cheryl Dunaj

CEO